



SERVICE MATTERS

USER LOGIN

Welcome To Service Matters

Take legal guidance and save money on legal fees while also gaining mental serenity.



WELCOME TO OUR WEBSITE

EXPERT LEGAL ADVICE

Millions of Indians are working in various service sectors, be it central Government, State Governments, Municipalities, Public Sector Undertakings (PSUs), autonomous organizations and bodies and in private sector. It is always desirable that employee works hard, with full dedication and sincerity for the progress and beneficence of the organization in this he/she works. However, it is not necessary that the employer and employee always enjoy good relations.



New Registration

If you are a new user go to the register page and fill the login details


Step 1 - Enter Your Login Details

+ New Registration

Enter Full Name

Enter Mobile Number

Enter Email ID

 ()

Enter Password

Enter the Security Code

Enter Confirm Password

☐ You Agree To Our * **Terms & Conditions**


Register

***Note - You Have To Pay ₹ 1000 One Time Registration Fee.**


Already Have An Account? [Login](#)

Verify Email


Verify your email ID, you will receive the OTP on email



 **Verify Your Email ID**

bhaikabhardwaj2710@gmail.com

 GET OTP

Enter OTP Code



Enter the Security Code

Verify Email

User Login

If we are registered user then fill your login credentials and proceed



➔ User Login

Enter Your Registered Email ID*

Login via OTP

Enter Your Registered Email ID

Enter Your Password

Enter the Security Code

Login

Don't Have An Account? [Register Now](#)

Select Choice

 Choose Your Option and Proceed

Purchase a new service that meets your requirements.

 Purchase Now

To check the status of your services, go to your account.

 My Account



🕒 Select What Kind of Service You Want & Book Your Appointment

₹ 5000

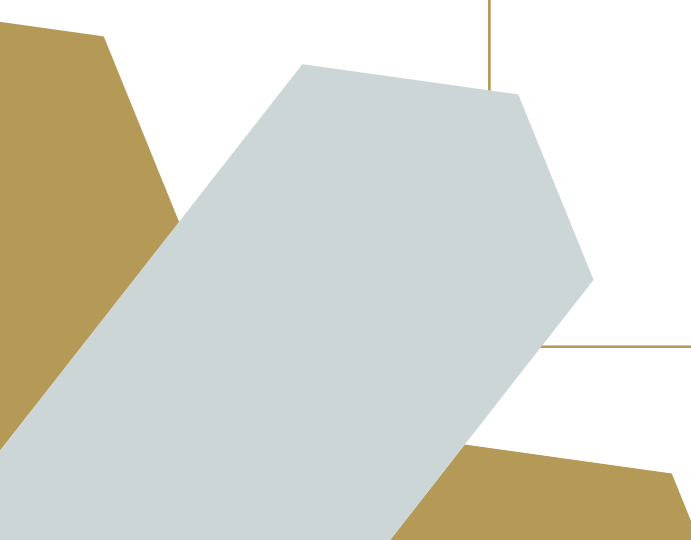
⌚ Until Query Resolved

₹ 10000

Select ☐

Brief Description (MAX 100 Words)

Pay Now





Welcome To Service Matters Screen


You will be directed to the **Welcome Screen**, where you can view all your information.


The screenshot displays the 'Service Matters' dashboard. At the top, a black header bar contains the 'Service Matters' logo and a user profile icon. Below this, a gold navigation bar includes a 'User Panel' label and a refresh icon. The left sidebar lists navigation options: Dashboard (selected), Customer Service, Query Status, Documents, Payment Receipts, and Logout. The main content area, titled 'Welcome To Service Matters', features eight gold-colored cards arranged in a 2x4 grid. Each card displays a title, a count, and a 'View Details' button. The cards are: My Profile (1), Change Password (1), Purchase New Service (1), Service Purchased (4), Pending Request (0), Request Approved (4), Service Status (2), and Download Document (1).


Card Title	Count	Action Button
My Profile	1	View Details
Change Password	1	Change Password
Purchase New Service	1	Purchase Service
Service Purchased	4	View Details
Pending Request	0	View Details
Request Approved	4	View Details
Service Status	2	View Details
Download Document	1	View Details

User Profile

User can view details by clicking on the **My Profile** icon

 Service Matters

 User Panel



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User Profile





Name	Mobile Number	Alternate Mobile Number
Prashant Tyagi	9897300229	123456
Email ID	Gender	House Number
prashant.tyagi1975@gmail.com	Male	123
Country	State	City
INDIA	Uttarakhand	247667
Pincode	Address	Landmark
247667	vishkarma chock	vishkarma chock

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Change Password

User can change password by clicking on the **Change Password** icon

Service Matters

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• **Change Password**

• Edit Profile

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Update Your Details

Name

Prashant Tyagi

Mobile No

9897300229

Email

prashant.tyagi1975@gmail.com

User Image(jpg,png,jpeg)

Browse...

No file selected.

Password

Confirm password

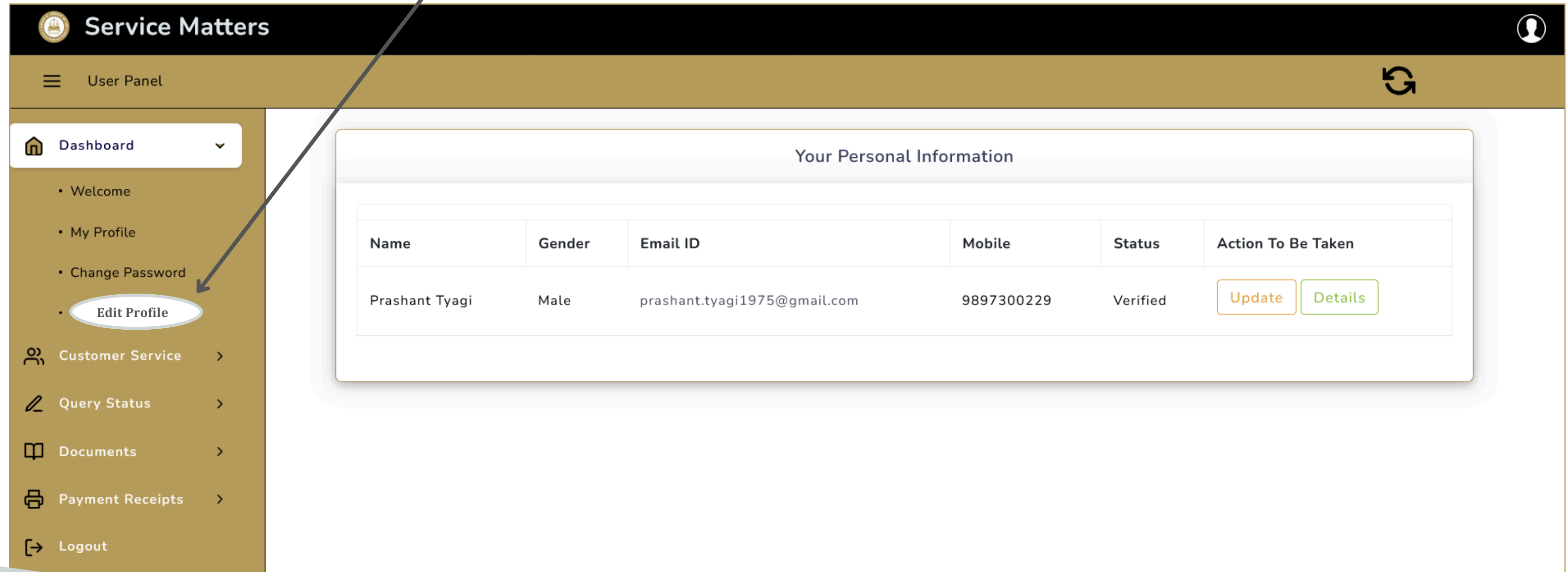
Enter the Security Code

Update

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Edit Profile

User can view and update personal information by clicking on the **Edit Profile** icon



The screenshot displays the 'Service Matters' User Panel. On the left sidebar, the 'Edit Profile' option is highlighted with a blue oval and a black arrow pointing to it. The main content area shows a table titled 'Your Personal Information' with the following data:

Name	Gender	Email ID	Mobile	Status	Action To Be Taken
Prashant Tyagi	Male	prashant.tyagi1975@gmail.com	9897300229	Verified	Update Details



Edit Your Information

Edit your information by click on the **Update** icon

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Edit Your Information

Customer Name

Prashant Tyagi

Gender

Male

Email ID

prashant.tyagi1975@gmail.com

Mobile Number

9897300229

Alternate Number

1234567890

House Number

215

Address

VISHKARMA CHOCK ROORKEE

Pincode

247667

Landmark

VISHKARMA CHOCK

City

ROORKEE

State

Select State

Country

Select Country

Update

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Your Personal Information

User can see Personal information by click on the **Details** icon

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Your Personal Details


Customer Name	Gender	Email ID
Prashant Tyagi	Male	prashant.tyagi1975@gmail.com
Mobile Number	Alternate Number	Pincode
9897300229	1234567890	247667
Address	City	State
VISHKARMA CHOCK ROORKEE	ROORKEE	Uttarakhand
Country	Status	
INDIA	Verified	


Update


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List of Customer Service


User can check the details of purchased services by clicking on the **View Details** icon


 **Service Matters**


 User Panel





 Dashboard

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Enter Service Name

Search

SNo	Service Name	Customer Name	Date of Purchase	Amount Paid	UTR Number	Status	Action To Be Taken
1	Central Government Employee Service	Prashant Tyagi	14-07-2025 12:11:15	5000.00	12545T7	Payment Received	Details
2	Documents Required	Prashant Tyagi	14-07-2025 12:16:40	650.00	12545T7	Payment Received	Details
3	Private Firm (Corporate) Service	Prashant Tyagi	14-07-2025 12:34:53	5000.00	12545T7	Payment Received	Details
4	Central Government Employee Service	Prashant Tyagi	13-03-2023 16:21:05	10000.00	3434346	Payment Received	Details


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Customer Service Info Details

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Customer Service Info Details

Service Request ID	Service Name	Customer Name
SM00010	Central Government Employee Service	Prashant Tyagi
Date of Purchase	Amount Paid	UTR Number
14-07-2025 12:11:15	5000.00	12545T7
Mode of Payment	Remarks	Status
Online	TEST	Payment Received

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List of Query Status

User can view all the queries status and view the logs details related to query by click on the **Query Status** icon

 **Service Matters**

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• View Query Status List

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List of Service Query Status

SNo	Service Request ID	User Type	User Name	Status	Remark By Admin	Action To Be Taken
1	SM0002	Customer	Prashant Tyagi	Query Resolved Successfully	Done	<div>Query Resolved Successfully</div> <div>DetailsView Logs</div>
2	SM00011	Customer	Prashant Tyagi	Query Resolved Successfully	Document(s) Provided To Customer Successfully.	<div>Query Resolved Successfully</div> <div>DetailsView Logs</div>



Service Query Status Details

User can see all the query related information by click on the **Details** icon

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Service Query Status Details

User Name

Prashant Tyagi

Service Request ID

SM0002

Remarks By Admin

Done

Description

Uploaded

Status

Documents Verified Successfully

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Purchased Document


List of Uploaded Documents


Document Name	Document Number	Document Image
Passport	232323	Click To View Document





Log Details

User can see all the Logs related to query by click on the **View Logs** icon


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Log Details


Date & Time	Description	Remarks	Status
3/13/2023 4:28:09 PM	Done	Data / Documents Requested By Admin	Query Processed By Admin
3/13/2023 4:27:37 PM	Passport , 232323	Information or Documents Related To Service Uploaded By Customer	Information or Documents Related To Service Uploaded By Customer
3/13/2023 4:26:38 PM	Upload Passport Image	Data / Documents Requested By Admin	Query Processed By Admin


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Documents


User can download all the Purchased documents by click on the **Purchased Document** icon


 Service Matters


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Document Details

SNo	Document Name	Document Type	Remarks	Download Document
1	Document 1	Document 1	Remarks	Click To Download 
2	Document 4	Document 4	Remarks	Click To Download 

List of Payment Services

User can check and print payment receipts by click on the **Print** icon

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List of Purchased Services

Enter Service Name

Search

SNo	Service Request ID	Service Name	Date of Purchase	Action To Be Taken
1	SM0001	New Registration	3/13/2023 4:15:16 PM	View Receipt
2	SM0002	Central Government Employee Service	3/13/2023 4:21:05 PM	View Receipt

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Payment Receipt

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Payment Receipt		
Service Request ID	Service Name	Time Duration
SM0001	New Registration	One Time
Customer Name	Date of Purchase	Amount
Prashant Tyagi	3/13/2023	₹ 1000.00

Print

Back to List

Save



Logout

User can logout from the user panel by click on the **Logout** icon

The screenshot displays the 'Service Matters' user panel. The top navigation bar includes the 'Service Matters' logo and a 'User Panel' label. A sidebar on the left lists various services: Dashboard, Customer Service, Query Status, Documents, Payment Receipts, and Logout. The 'Logout' option is highlighted with a blue oval and an arrow pointing to it. The main content area shows a 'Welcome To Service Matters' message and a grid of service cards. A user profile dropdown menu is open in the top right corner, showing 'My Profile' and 'Logout' options, with the 'Logout' option also highlighted with a blue oval and an arrow pointing to it.

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Purchase Service

View Details

View Details

View Details

View Details

View Details

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GET IN TOUCH



Reach us

New Delhi, India



Call for advice now!

8871782308



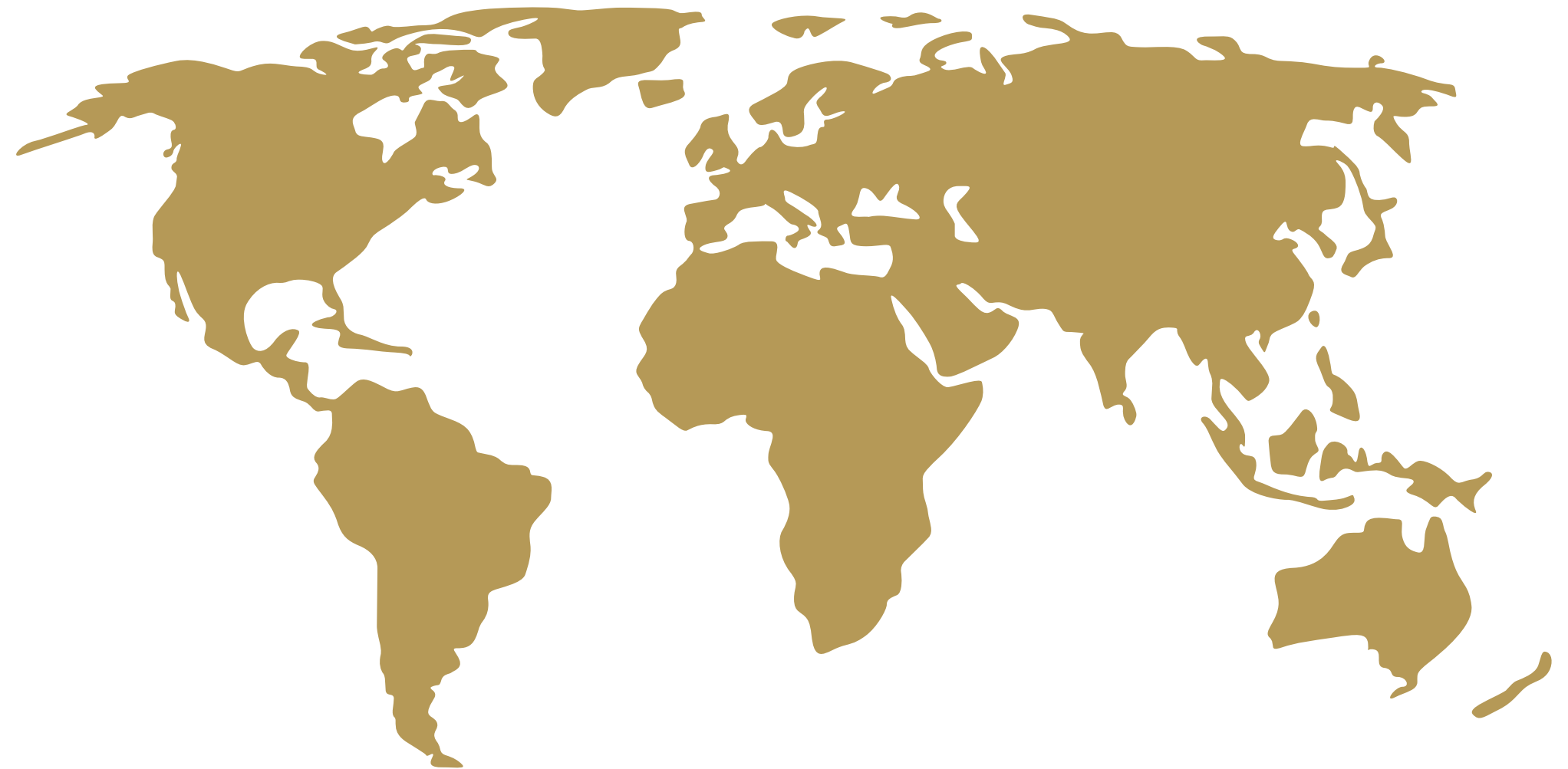
Say hello

contactus@servicematters.co.in



Service Matters

<https://www.servicematters.co.in>





Thank You

